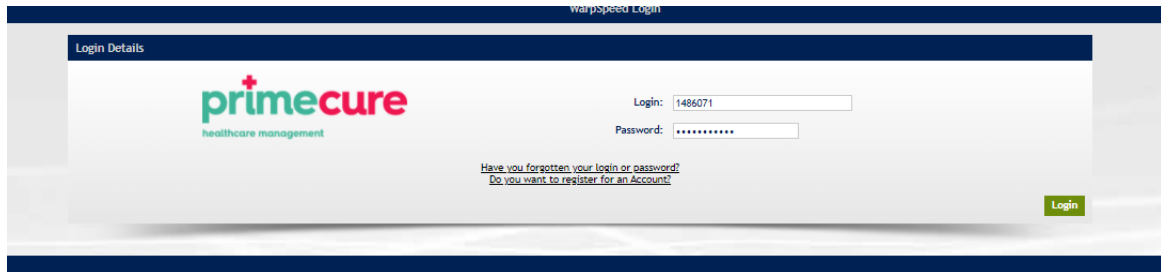


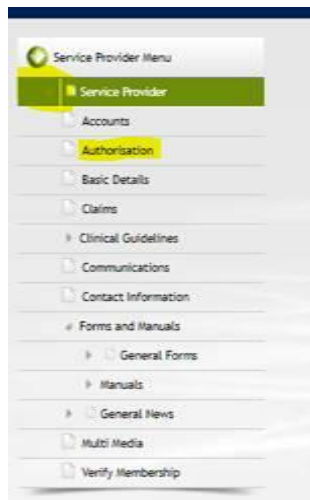
STEPS TO OBTAIN AUTHORIZATION ON DASHBOARD

1. Firstly go to our login screen where you will use the login details we supplied you with (https://live.primecure.co.za/cgi-bin/wspd.cgi.sh/WService=wsb_kxpsys/run.w?)




Once logged in, details of the practice showing practice number, name of provider, contact details, addresses and all basic details would be displayed.

2. On the Service Provider Menu at the left of your screen, chose Authorization



The below page will then appear, you may add the member number or ID number of the member on the following fields.

Please note that you need to click on the search on the bottom right hand side of the screen.



The results will appear right under that search button.

3. You then need to select the Member No of the profile you are sure of.

The screenshot shows a search form with the following fields: Administration Member No (1661242), Scheme Member No, Id Number, Surname, Broker Code, Dependant, Dependant Cross Ref, Active Members Only?, Employee Number, Peral Number, Credit Card Number, Records (100), Authorisation No, Service Provider, and Primary Care Provider. A green 'Search' button is located at the bottom right.

Administration Member No	Title	Initials	Surname	Date Of Birth	Address	Start-date	End-date	Suspend-date
1661242	MR	S	Nkosi	1996/06/07	NA	2019/11/01		

Then the below screen will appear where you will be able select the main member or dependant if they have one.

4. Please do so by selecting the actual dependant No.

The screenshot shows the 'Member Detail' for member 1661242. The header indicates the scheme is 'KAELO HEALTH MYHEALTH VITAL'. The table below shows the member's details:

Scheme Dependant	First Name	Surname	Type	Birth Date	Join Date	Benefit Date	Resign Date	Suspend Date	Exclusions	Dependant Exclusions?
00	Senzokhule	Nkosi	Main Member	1996/06/07	2019/11/01	2019/11/01				

5. The below screen will appear that will ask you for your Consultation type & service date, once that is entered you may click on Submit.

The screenshot shows a form for entering consultation details. The fields are: Scheme (MH VITAL), Member Number (1661242), Dependant (00), GP Visits (1), Consultation Type (Prime Cure Acute Consultation), and Service Date. A 'Provider' field is also present. 'Submit' and 'Reset' buttons are at the bottom right.

6. This will in return immediately display authorisation number you can use.

The screenshot shows the result of the consultation. The details are: Scheme, Member Number, Dependant, GP Visits (8), Consultation Type (Prime Cure Acute Consultation), Service Date (2021/02/26), and Auth Message (Authorisation created, auth number : 4365488 for an amount of R 415.10). An 'Add' button is at the bottom right.